Technical Requirements for Adobe Connect Platform

EQUIPMENT

- You will need either a LAPTOP or DESKTOP to attend this workshop. An iPad/tablet or smart phone will not give you full functionality during the session.
- Your computer must have a built-in microphone and a camera.
- You will also need to possess basic computer skills such as turning on your computer, navigating a browser and using a mouse.
- This online program requires that you have a headset with a microphone for speaking so that you have clear audio/voice capability.

VIRTUAL PLATFORM

We will be using Adobe Connect for this virtual workshop. You will be sent the link to the workshop two weeks prior to your scheduled workshop date. You will need to test the workshop link prior to the workshop to ensure a smooth connection. We recommend downloading the Adobe Connect app(link below) for the best user experience.

https://helpx.adobe.com/adobe-connect/connect-downloads-updates.html

BROWSER REQUIREMENTS

Please use Google Chrome or Firefox as your browser. Avoid using Safari and Microsoft Edge – they do not play well with Adobe Connect!

DAY OF THE WORKSHOP

Please sign in at least 30 minutes before the session begins. This will allow our Technical Producer to do any last-minute troubleshooting before the session starts. Once you have successfully been checked in by the Technical Producer, you can step away and step back in at the start time.

INTERNET CONNECTION

You will need a strong internet connection for this workshop. For maximum utilization of this and any online platform, please close ALL other applications on your computer so you can access maximum bandwidth.